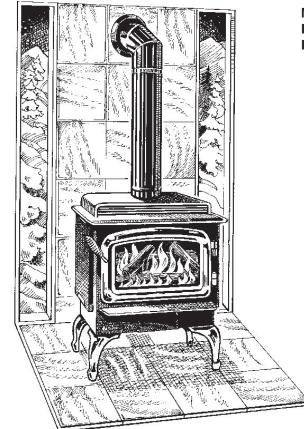
# Owners & Installation



# F33 Freestanding Gas Stove



Models: F33-NG3 F33-LPG3

# PLEASE KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

#### WARNING:

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information consult an authorized installer, service agency or the gas supplier.

#### FOR YOUR SAFETY Do not store or use gasoline or other flammable vapours and liquids in the vicinity of this or any other appliance.

Installation and service must be performed by an authorized installer, service agency or the gas supplier.

#### FOR YOUR SAFETY

- What to do if you smell gas:
- Do not try to light any appliance
- Do not touch any electrical switch: do not use any phone in your building.
- Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

#### LISTINGS AND CODE APPROVALS

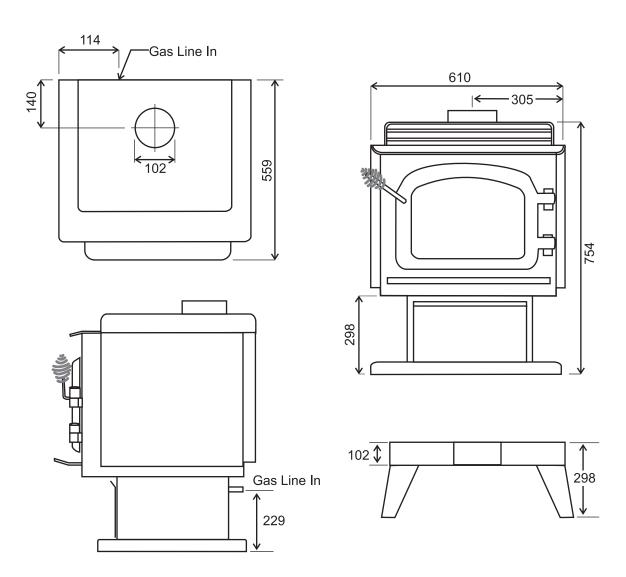
These gas appliances have been tested in accordance with AS4553, NZS 5262 and have been certified by the Australian Gas Association for installation and operation as described in these Installation and Operating Instructions.

 $\geq$ 

Your unit should be serviced annually by an authorised service person.

#### To the New Owner:

Congratulations! You are the owner of a state-of-the-art Gas Stove by Fireplace Products International Ltd. The Regency<sup>®</sup> Gas Series of hand crafted appliances has been designed to provide you with all the warmth and charm of a woodstove, at the flick of a switch. The models F33-NG3 and F33-LPG3 have been approved by the Australian Gas Association for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your F33-3 Freestanding Gas Stove.



#### DATA BADGE

| Data Badge |
|------------|
|------------|

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#### WARRANTY



This is a copy of the label that accompanies each Regency<sup>®</sup> F33-3 Freestanding Gas Stove. We have printed a copy of the contents here for your review.

**DATA BADGE NOTE:** Regency<sup>®</sup> units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

| Model             | 0              | $\bigcirc$      | $\bigcirc$     | 0              | Distributed by:  |
|-------------------|----------------|-----------------|----------------|----------------|--|
| Gas Type          | NG             | LPG             | NG             | LPG            | Westem Australia:<br>Air Group Australia   |
| Model             | 143-NG 14      | 43-LPG F        | 33-NG          | F33-LPG        | 28 Division St<br>Welshpool WA 6106  |
| Gas Consumption   | 40mj.          | 39mj.           | 33mj.          | 33mj.          | Eastern Australia:   |
| Manifold Pressure | .85kPa         | 2.55kPa         | .80kPa         | 2.38kPa        | Fireplace Products<br>Australia Pty. Ltd.  |
| Injector Size     | 1x#31<br>3.0mm | 1x#56<br>1.15mm | 1x#36<br>2.7mm | 1x#52<br>1.6mm | 1 Conquest Way<br>Hallam, VIC 3803   |
| AS4553            | AGA 58         | 10 G            | AGA            | 5613 G         | To be installed by an authorised person i<br>accordance with installation instructions<br>provided with the appliance. |

| DO NOT        | OPERATE THIS APPLIANCE BEFORE READING THE<br>INSTRUCTIONS BOOKLET.    |  |
|---------------|---|--|
| DO NOT        | PLACE ARTICLES ON OR AGAINST THIS APPLIANCE                           |  |
| DO NOT        | STORE CHEMICALS OR FLAMMABLE MATERIALS<br>NEAR THIS APPLIANCE.        |  |
| <u>DO NOT</u> | SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IN OPERATION.  |  |
| DO NOT        | OPERATE WITH PANELS, COVERS OR GUARDS<br>REMOVED FROM THIS APPLIANCE. |  |
| DO NOT        | ENCLOSE THIS APPLIANCE.   |  |
| <u>DO NOT</u> | MODIFY THIS APPLIANCE. 908-602a                                       |  |

### THE GUARD IS FITTED TO THIS APPLIANCE TO REDUCE THE RISK OR FIRE OR INJURY FROM BURNS AND NO PART OF IT SHOULD BE PERMANENTLY REMOVED.

#### FOR PROTECTION OF YOUNG CHILDREN OR THE INFIRM, A SECONDARY GUARD IS REQUIRED.

(Australia Only)

## **BEFORE YOU START**

INSTALLATION AND REPAIR SHOULD BE DONE BY AN AU-THORISED SERVICE PERSON. THE APPLIANCE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY AN AUTHORISED SERVICE PERSON. MORE FREQUENT CLEANING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPETING, BEDDING MATERIAL, ETC. IT IS IMPERA-TIVE THAT CONTROL COMPARTMENTS, BURNERS AND CIRCULATING AIR PASSAGEWAYS OF THE APPLIANCE BE KEPT CLEAN.

DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.

WARNING: FAILURE TO INSTALL THIS APPLIANCE COR-RECTLY MAY CAUSE A SERIOUS HOUSE FIRE AND WILL VOID YOUR WARRANTY.

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES, ESPECIALLY THE FIREPLACE GLASS, AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.

YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME ROOM AS THE APPLI-ANCE.

CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.

## GENERAL SAFETY INFORMATION

- 1) The appliance installation must conform with local codes or, in the absence of local codes, with AS5601-2004 or NZS 5261
- 2) The appliance when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes with the current National Electrical Code, AS 3100
- 3) See general construction and assembly instructions.
- 4) This appliance must be connected to a flue and terminate to the outside of the building envelope. Never flue to another room or inside a building.
- Inspect the flue system annually for blockage and any signs of deterioration.
- 6) Any safety glass removed for servicing must be replaced prior to operating the appliance.
- 7) To prevent injury, do not allow anyone who is unfamiliar with the operation to use the fireplace.
- 8) Wear gloves and safety glasses for protection while doing required maintenance.
- **9)** Under no circumstances should this appliance be modified. Parts that have to be removed for servicing should be replaced prior to operating this appliance.

- 10) Installation and any repairs to this appliance should be done by an authorised service person. An authorised service person should be called to inspect this appliance annually. Make it a practice to have all of your gas appliances checked annually.
- 11) Do not strike the glass door.
- **12)** Under no circumstances should any solid fuels (wood, paper, cardboard, coal, etc.) be used in this appliance.
- **13)** The appliance area must be kept clear and free of combustible materials, (gases and other flammable vapours and liquids).

#### IMPORTANT SAVE THESE INSTRUCTIONS

The F33-3 Freestanding Gas Stove must be installed in accordance with these instructions. Carefully read all the instructions in this manual first. Consult the "authority having jurisdiction" to determine the need for a permit prior to starting the installation.

## **INSTALLATION CHECKLIST**

- Locate your appliance. Refer to the "Clearance to Combustibles" section.
- Assemble stove base. Refer to the "Pedestal Assembly" or "Leg and Bottom Shield Assembly" sections.
- 3) Install flueing. Refer to the "Flueing" section.
- Make gas and electrical connections. Refer to the "Gas Connection" section.

Test the pilot. Must be as per diagram in the "Pilot Adjustment" section.

- Test gas pressure. Refer to the "Gas Pipe Pressure Testing" section.
- Test for flue spillage. Refer to the "Test for Flue Spillage" section.
- 7) Install logs and embers and rockwool where indicated in the "Log and Ember Installation" section
- 8) Install optional features. Refer to the following sections where applicable.
  - a. Optional Remote Wall Switch
  - b. Optional Remote Control Installation
  - c. Optioanl Wall Thermostat Installation
- 9) Final check. Refer to the "Final Check" section.

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and operation fully explained to customer.

#### This includes:

1) Clocking the appliance to ensure the correct firing rate (rate noted on label) after burning appliance for 15 minutes.

- If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15-20 min. to stabilize.
- 3) Check for proper draft.

**CAUTION:** Any alteration to the product that causes sooting or carboning that results in damage is not the responsibility of the manufacturer.

# **CLEARANCES TO COMBUSTIBLES**

The clearances listed below are MINIMUM distances. Measure the clearance to both the appliance and the chimney connector. The farthest distance is correct if the two clearances do not coincide. For example, if the appliance is set as indicated in one of the diagrams but the back wall is too close, move the stove until the correct clearance to the connector is obtained.

This appliance may be installed only with the clearances as shown in the situations pictured. Do not combine clearances from one type of installation with another in order to achieve closer clearances. Use the minimum clearances shown in the diagrams.

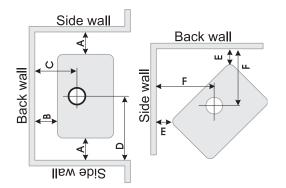
|   | F33-3 Clearance to Cor | nbustibles |    |
|---|------------------------|------------|----|
| Α | Side Wall to Unit      | 250        | mm |
| В | Back Wall to Unit      | 150        | mm |
| Е | Side Wall to Unit      | 38         | mm |

#### F33-3 Reference Dimensions

| С | Back Wall to Flue Centerline | 292 mm |
|---|------------------------------|--------|
|---|------------------------------|--------|

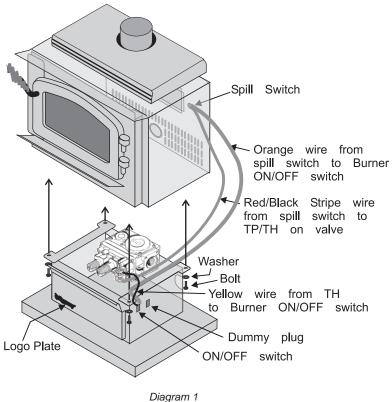
- D Side Wall to Flue Centerline 559 mm
- F Side Wall to Flue Centerline 330 mm

Minimum ceiling height is 914 mm from top of unit.



### PEDESTAL ASSEMBLY

- 1) For easier assembly, tip the stove on its back (preferably onto a soft surface to prevent scratching).
- 2) Unscrew the 4 bolts in the underside of the stove. Align the holes in the corners of the pedestal top with the corresponding holes in the base of the stove. Use washers which are supplied with the pedestal as shown in diagram. Reinstall bolts.
- Push the Regency<sup>®</sup> logo into the two holes in the front bottom left corner of the pedestal cover plate.
- Note: Any paint touch up should be done prior to placing logo on pedestal.
- 4) See wiring instructions below.



# INSTALLATION

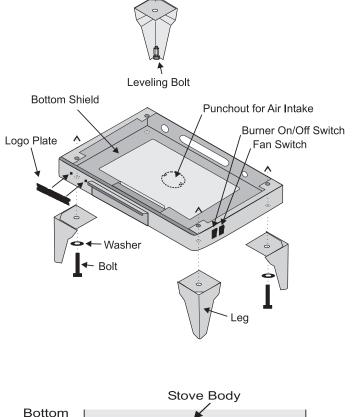
#### Pedestal & Leg/Bottom Shield Wiring Instructions

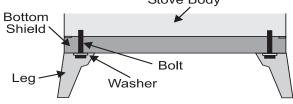
- 1) Disconnect the fan harness plug.
- 2) Disconnect the 240V power cord from the terminal block
- 3) Disconnect the three wires from the 3-way fan switch.
- Install the 3-way fan switch into the Bottom Shield or Pedestal. Note: remove dummy switch first.
- Install the power cord through the small hole in the rear of the Bottom Shield or Pedestal
- 6) Re-connect the power cord to the terminal block.
- 7) Ground the power cord and mount the terminal block if required.
- 8) Re-connect the 3 wires back to the 3-way fan switch (the white wire is the middle connection).
- Connect the yellow wire from the gas valve to the Burner 2-way switch supplied with the Bottom Shield or Pedestal.
- Connect the orange wire from the spill switch to the Burner ON/OFF switch.
- 11) Re-connect the fan harness plug.
- **12)** Secure the power cord with the supplied grommet at the back of the Bottom Shield or Pedestal.

## LEG AND BOTTOM SHIELD ASSEMBLY

These instructions apply to the black, gold and nickel cast legs. It will be easier to attach the legs to the stove if it is tipped on its back (preferably on a soft surface to prevent scratching).

- 1) Remove the 4 bolts in the underside of the base and discard.
- 2) Put the bottom shield up against the bottom of the stove and loosely install the four supplied bolts and washers into the threaded holes in the four corners of the bottom the unit. Once the bolts are started, slip the leg under the washer and tighten the bolts.
- **3)** Hook up wires to Burner ON/OFF switch and valve assembly as per wiring instructions above. See Diagram 1.
- Level the stove by adjusting the levelling bolts in the bottom of each leg.





No electrical power supply is required for the gas control to operate. However, a 240V A.C. power supply is needed for the fan/blower operation.

Caution: Ensure that the wires do not touch any hot surfaces and are away from sharp edges.

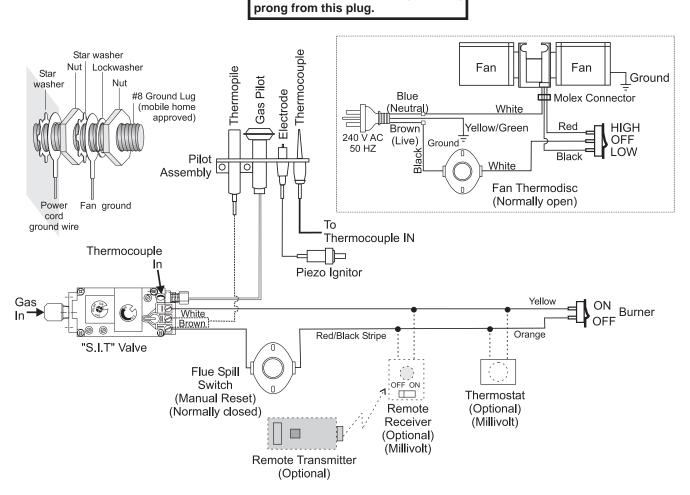
### WIRING

WARNING: Electrical Grounding Instructions This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle.

Do not cut or remove the grounding

CAUTION: Label all wires prior to disconnection

when servicing controls. Wiring errors can cause improper and dangerous operation.



## **DRAFT HOOD**

The heater has a draft hood built into its back. It must not be altered or obstructed, and the unit must be installed so that the draft hood is in the same atmospheric pressure zone as the combustion air inlet to the burner.

## FLUEING

This heater is a vented appliance and must be connected to a chimney/flue in accordance with installation codes.

For your safety this heater is equipped with a flue safety switch. This thermally actuated switch is located within the draft hood and will detect

either a blocked chimney or backdraft condition where the chimney flow has reversed and will react by shutting off the gas supply.

Note: The spill switch is manually resettable and comes from the factory in the open position. Before trying to start up the unit, make sure the red button on the spill switch is pushed in.

#### FLUEING REQUIREMENTS

100mm diameter flue is required in accordance with AS5601-2004, NZS 5261 or any relevant local building codes. For altitudes above 610m. we recommend that a minimum flue height of 3.6m is used.

# GAS CONNECTION

The gas connection is a 1/2 inch BSP Male thread. The gas line can be rigid copper pipe. Pipe size to ensure correct operating pressure. For minimum and maximum supply pressure see the System Data table below.

Note: During any pressure testing of the gas supply piping system that exceeds test pressures of 3.45 kPa, this appliance and its individual shut-off valve must be disconnected from the piping system. If test pressures equal to or less than 3.45 kPa are used then this appliance can be isolated from the piping system by closing its individual manual shut-off valve, if fitted, during the testing.

#### INSTALLATION IS TO BE CARRIED OUT ONLY BY AN AUTHORISED PERSON

| SYSTEM DATA       |         |          |  |  |
|-------------------|---------|----------|--|--|
|                   | NG      | LPG      |  |  |
| Injector size     | # 36    | # 52     |  |  |
| Input Rating      | 33 mj   | 33 mj    |  |  |
| Manifold Pressure | 0.8 kPa | 2.38 kPa |  |  |

## GAS PIPE PRESSURE TESTING

The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 3.45 kPa. Disconnect piping from valve at pressures over 3.45 kPa.

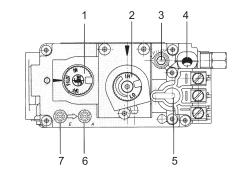
The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

- Note: To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.
- 1) Make sure the valve is in the "OFF" position.
- Loosen the "IN" and/or "OUT" pressure tap(s), turning counterclockwise with a 1/8" wide flat screwdriver.
- Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.

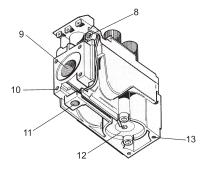
- 4) Light the pilot and turn the valve to "ON" position.
- 5) The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.
- 6) When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver. *Screw should be snug, but do not over tighten.*

### VALVE DESCRIPTION

- 1) Gas on/off knob
- 2) Manual high/low adjustment
- 3) Pilot Adjustment
- 4) Thermocouple Connection
- 5) Main Operator
- 6) Outlet Pressure Tap
- 7) Inlet Pressure Tap
- 8) Pilot Outlet
- 9) Main Gas Outlet



- 10) Flange Securing Screw Holes
- 11) Alternative TC Connection Point
- 12) Thermoelectric Unit
- 13) Additional Valve Mounting Hole



### TEST FOR FLUE SPILLAGE

This heater must be properly connected to a flue system.

WARNING: Operation of this heater when not connected to a properly installed and maintained flue system or tampering with the flue safety shutoff system can result in carbon monoxide (CO) poisoning and possible death.

A "spillage" test must be made before the installed unit is left with the customer. Follow the procedure below:

- 1) Start all exhaust fans in the home and then close all doors and windows in the room.
- 2) Light the unit and set controls to maximum.
- 3) After five minutes, test that there is a "pull" on the flue by placing a smoke match, cigarette or similar device which gives off smoke, on the edge of the draft hood. See Diagram below.

The smoke should be drawn into the draft hood. If the smoke is still not drawn into the draft hood, turn the unit off and check for the cause of the lack of draft and rectify before proceeding.

Note: If the flue is blocked or has a strong reverse flow, the thermally actuated safety switch mounted in the draft hood will automatically shut off the gas supply in less than 10 minutes. If the heater turns off because of this during the spillage test, check for the cause of the lack of draft and rectify before proceeding.

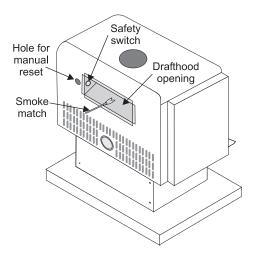
To reset the thermally actuated safety switch, let the unit cool for 10 minutes, then press the red reset button on the back of the switch. See Diagram.

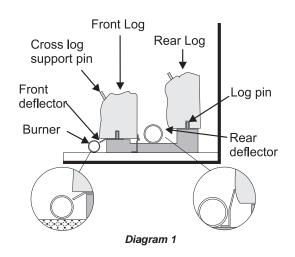
### LOG AND EMBER INSTALLATION

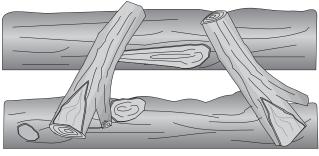
WARNING: Dangerous operating conditions may occur if these logs are not positioned in their approved locations. Read the instructions below carefully and refer to the diagrams. If logs are broken do not use the unit until they are replaced. Broken logs can interfere with the pilot and burner operation.

The gas log kit contains the following:

- a) Front Log
- b) Rear Log
- c) Small Cross Logs (2)
- d) Bag of embers
- e) Bag of rock wool
- 1) Remove the logs from the box and carefully unwrap them. The logs are fragile, handle with care. Do not force into position.
- 2) Place the rear deflector on the rear log support pins in the back of the unit.
- **3)** Place the rear log into the rear of the firebox, aligning the holes on the underside of the log with the rear log support pins and carefully push the log down onto the pins. See diagrams 1 and 2.
- 4) Ensure the front deflector is over front log pins. See diagram 1.
- 5) Place the front log in the front of the unit, aligning the holes on the underside of the log with the log support pins in the front of the unit. Carefully push the log down onto the pins. See diagram 1.
- 6) Place the cross logs on top of the larger logs aligning the holes on the underside of the cross log with the log pins in the larger logs. See diagrams 1 & 2. Carefully push the cross logs onto the pins.







- Diagram 2
- 7) Distribute the embers along the mesh ember tray, but do not cover the burner ports. (Burner ports are the little holes on the top of the burner tube.) Pull off ember size pieces from the rock wool. Gently place the pieces on top of the embers. See diagram 3.

Do not put the rock wool directly on the burner. Close the door and turn the unit on as per lighting instructions. Watch the flame to see if it flows smoothly around from one end to the other. (Use Extreme Caution and ensure proper light off of burner.)

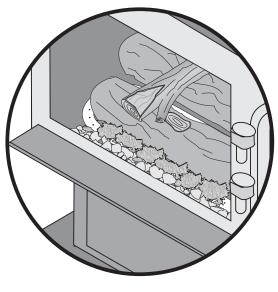
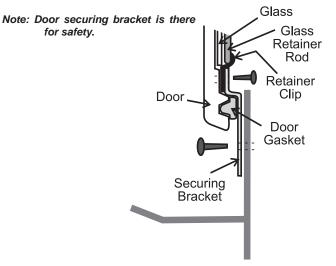


Diagram 3

8) If the flame hesitates at any point, check the area of hesitation and see if there is an ember or rock wool blocking a burner port or ports. If so, move the obstruction and then check the flame flow again.

### SAFETY LATCH

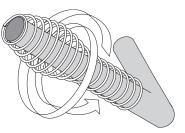
Secure door in the closed position using the door securing bracket and the screw provided.



Note: The door must be kept closed at all times, except during maintenance. The unit must never be operated without the glass in the door, or with the door open.

### DOOR HANDLE

Attach spring handle by rotating counter clockwise onto rod. Ensure that the spring fits into the entire length of the rod.



### OPTIONAL REMOTE WALL SWITCH

- 1) Run wire through the opening in the rear of the unit. Be careful not to damage wire.
- Note: We recommend a maximum of 4.5m of wire but if you wish to go with a longer run use the Thermostat Wire Table.
- 2) Connect wire to wall switch and install into receptacle box.

#### Caution:

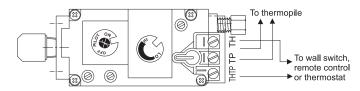
Do not wire millivolt wall switch for gas appliance to a 240V power supply.

### OPTIONAL REMOTE CONTROL INSTALLATION

Use the Optional Regency<sup>®</sup> Remote Control Kit approved for this unit. Use of other systems may void your warranty.

The remote control kit comes with a hand held transmitter, a receiver and a wall mounting plate.

- Choose a convenient location on the wall to install the receiver and the receptacle box (protection from extreme heat is very important). Run wires from the fireplace to that location. Use Thermostat Wire Table.
- 2) Connect the two wires to the gas valve. See diagram below.
- **3)** Install a 9V alkaline battery in both receiver and the transmitter. Install the receiver and cover in the wall. The remote control is now ready for operation.



### OPTIONAL WALL THERMOSTAT INSTALLATION

A wall thermostat may be installed if desired.

Note: Preferable if the thermostat is installed on an interior wall.

Use a CSA, UCL or UL approved millivolt thermostat, 250-750 millivolt rated. A non-anticipator type thermostat must be used.

### Thermostat Wire Table

| Recommended Maximum Lead Length<br>(Two-Wire) When Using Wall<br>Thermostat (CP-2 System) |             |  |
|---|-------------|--|
| Wire Size   | Max. Length |  |
| 14 GA.  | 15.24 m     |  |
| 16 GA.  | 9.75 m      |  |
| 18 GA.  | 6.10 m      |  |
| 20 GA.  | 3.66 m      |  |
| 22 GA.  | 2.71 m      |  |

# **FINAL CHECK**

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly. This includes:

- 1) Checking the operating pressure (see data label)
- 2) If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15 min. to stabilize.
- 3) Check for proper draft.

**CAUTION:** Any alteration to the product that causes sooting or carboning that results in damage to the unit is not the responsibility of the manufacturer and will not be covered by the warranty.

## **OPERATING INSTRUCTIONS**

1) The FIRST FIRE in your stove is part of the paint curing process. To ensure that the paint is properly cured, it is recommended that you burn your fireplace for at least four (4) hours the first time you use it with the fan on. When first operated, the unit will release an odour caused by the curing of the paint and the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours. The glass panel may require cleaning.

# DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS STILL HOT!

Note: When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.

# DO NOT BURN THE APPLIANCE WITHOUT THE GLASS FRONT IN PLACE.

- 2) Read and understand these instructions before operating this appliance.
- **3)** Check to see that all wiring is correct and enclosed to prevent possible shock.
- 4) Check to ensure there are no gas leaks.
- 5) Make sure the glass in the door frame is properly positioned. Never operate the appliance with the glass removed.
- 6) Verify that the flueing is unobstructed.
- Verify log placement. If the pilot cannot be seen when lighting the unit - the logs have been incorrectly positioned.
- 8) The unit should never be turned off, and on again without a minimum of a 60 second wait for purging.

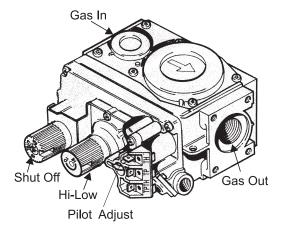
### **WARNING**

#### DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION

### LIGHTING PROCEDURE

IMPORTANT: Gas on/off knob cannot be turned from "PILOT" to "OFF" unless it is partially depressed.

- 1) Turn burner OFF using "ON/OFF" switch.
- Turn gas control knob so indicator points to "OFF" position and allow 5 minutes for any gas in the combustion chamber to escape.
- 3) Turn gas control knob counterclockwise so indicator points to the "PILOT" position. Depress the gas control knob fully. Depress the igniter button several times until the pilot lights. After approximately one minute, release the gas control knob. The pilot flame should continue to burn. If the pilot does not remain lit, repeat operation allowing a longer period before releasing gas control knob.
- **4)** When the pilot stays lit, turn the gas knob further counterclockwise to the "ON" position.
- 5) Use the ON/OFF switch, wall switch, thermostat or remote control to turn on the unit.
- 6) Rotate the flame height regulator (Hi/Lo) to adjust the flame height higher or lower.



### SHUTDOWN PROCEDURE

- 1) Use the ON/OFF switch, wall switch, thermostat or remote control to turn off the burner.
- Push in the PILOT knob slightly and turn clockwise to off. Do not force.
- Turn off all electric power to the appliance if service is to be performed.

# COPY OF THE LIGHTING PLATE INSTRUCTIONS

|  | READ BEFORE LIGHTING  |
|--|---|
| •••  | codes, if any; if none, follow the National Fuel Gas Code, ANSI<br>es, CSA B149.1. (Australia: AS5601-2004, New Zealand: NZS 5261   |
| property damage, personal injury or loss of life. In<br>or maintenance can cause injury or property of   | ions exactly, a fire or explosion may result causing<br>mproper installation, adjustment, alteration, service<br>damage. Refer to the owner's information manual<br>additional information consult a qualified installer,   |
| <ul> <li>A) This appliance has a pilot which must be lighted<br/>by hand, following the instructions below<br/>exactly.</li> <li>B) BEFORE LIGHTING smell all around the appliance<br/>area for gas. Be sure to smell next to the floor<br/>because some gas is heavier than air and will<br/>settle on the floor.</li> <li>WHAT TO DO IF YOU SMELL GAS <ul> <li>Do not try to light any appliance</li> <li>Do not touch any electric switch, do not use any</li> </ul> </li> </ul>  | <ul> <li>repair may result in a fire or explosion.</li> <li>D) Do not use this appliance if any part has been under water. Immediately call a qualified service technic cian to inspect the appliance and to replace any part of the control system and any gas control which has been under water.</li> <li>This appliance needs fresh air for safe operation and must be installed so there are provisions for adequate</li> </ul>  |
| phone in your building<br>- Immediately call your gas supplier from a<br>neighbors phone. Follow the gas supplier's in-<br>structions.   | CAUTION: Hot while in operation. Do not touch.<br>Severe Burns may result. Due to high surface<br>temperatures keep children, clothing and<br>furniture, gasoline and other liquids having<br>fammable vapors away. Keep burner and control<br>compartment clean. See installation and<br>operating instructions accompanying appliance.  |
| LIGHTINGI  | NSTRUCTIONS   |
| <ul> <li>STOP! Read the safety information above on this label.</li> <li>1) Push in gas control knob slightly and turn clockwise to "OFF". Knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slightly. Do not force.</li> <li>2) Wait five (5) minutes to clear out any gas. If you then smell gas STOP! follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.</li> <li>3) Turn knob on gas control counterclockwise to "PILOT".</li> <li>4) Push in control knob all the way and hold in. Immediately push black button on spark igniter until pilot lights. Continue to hold the control knob in for about 1/2 minute after the pilot is lit.</li> </ul> | remain lit. If it goes out, repeat steps 3) and 4).<br>If knob does not pop up when released, stop an<br>immediately call your service technician or ga<br>supplier.<br>If the pilot will not stay lit after several tries, turn th<br>gas control knob to "OFF" and call your service<br>technician or gas supplier.<br>5) Turn gas control knob counterclockwise 	to "ON"<br>6) Use rocker switch to operate main burner.<br>PILOT BURNER<br>VEILLEUSE<br>THERMOPILE<br>ELEMENT<br>THERMO.<br>Gas n et→ |
| TO TURN OFF  | GAS APPLIANCE   |
| 1) Push in the gas control knob slightly and turn clockwise — to "OFF". Do not force.  | <ol> <li>Turn off all electric power to the appliance if<br/>service is to be performed.</li> </ol>   |
| You may shut off the pilot during pro  | longed non use periods to conserve fuel.  |
| DO NOT REMOVE THIS IN  | STRUCTION PLATE 908-6490  |
|  |   |

## NORMAL OPERATING SOUNDS OF GAS APPLIANCES

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are **normal operating sounds** and should not be considered as defects in your appliance.

#### Blower:

Regency<sup>®</sup> gas appliances use high tech blowers to push heated air farther into the room. It is not unusual for the fan to make a "whirring" sound when ON. This sound will increase or decrease in volume depending on the setting of your fan switch.

#### **Burner Tray:**

The burner tray is positioned directly under the burner tube(s) and logs and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause "ticking" and "cracking" sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

#### Blower Thermodisc:

When this thermally activated switch turns ON it will create a small "clicking" sound. This is the switch contacts closing and is normal.

#### Pilot Flame:

While the pilot flame is on it can make a very slight "whisper" sound.

#### **Gas Control Valve:**

As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

#### Unit Body/Firebox:

Different types and thicknesses of steel will expand and contract at different rates resulting in some "cracking" and "ticking" sounds will be heard throughout the cycling process.

### **MAINTENANCE INSTRUCTIONS**

 Always turn off the gas valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year.

When cleaning the logs, use a soft clean brush as the logs are fragile and easily damaged.

- 2) Clean appliance and door with a damp cloth (never when unit is hot). Never use an abrasive cleaner. The glass should be cleaned with a gas fireplace glass cleaner (when it starts to cloud up).
- 3) The heater is finished in a heat resistant paint and should only be refinished with heat resistant paint. Regency<sup>®</sup> uses Stove Brite Paint - Metallic Black #6309.
- 4) Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call an authorised service person.

5) The appliance and flueing system must be inspected before use, and at least annually, by an authorised field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

During the annual service call, the burners should be removed from the burner tray and cleaned. Replace the embers and rock wool.

- 6) Each time the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.
- 7) Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

#### WARNING:

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION. YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME ROOM AS THE APPLIANCE.

#### **CAUTION:**

ANY SAFETY SCREEN OR GUARD REMOVED FOR SERVICING AN APPLIANCE MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE. DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IN OPERATION.

CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.

NEVER OPERATE THE APPLIANCE WITHOUT THE GLASS PROPERLY SECURED IN PLACE.

### **GENERAL FLUE MAINTENANCE**

Conduct an inspection of the flue system at least annually. Recommended areas to inspect are:

- 1) Check areas of the Flueing System which are exposed to the elements for corrosion. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.
- 2) Remove the Cap, and shine a flashlight down the Flue. Remove any birds nests, or other foreign material.
- 3) Check for evidence of excessive condensation, such as water droplets forming in the liner, and subsequently dripping out the joints, Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, or exterior portions of the system being exposed to cold weather.
- 4) Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps for rigidity.

## LOG REPLACEMENT

The unit should never be used with broken logs. Turn off the gas valve and allow the unit to cool before opening door to carefully remove the logs. The pilot light generates enough heat to burn someone. If for any reason a log should need replacement, use only Regency<sup>®</sup> replacement logs. The position of these logs must be as shown in the diagram under Log Installation.

NOTE: Improper positioning of logs may create carbon build-up and will alter the unit's performance which is not covered under warranty.

## **GOLD-PLATED DOORS**

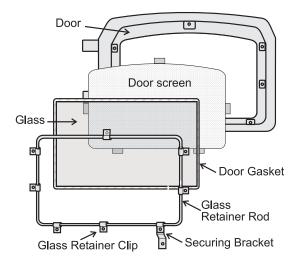
The 24 carat gold plated finish on the door requires little maintenance, and need only be cleaned with a damp cloth. DO NOT use abrasive materials or chemical cleaners, as they may harm the finish and void the warranty. **Clean any fingerprints off before turning the unit on.** 

# **GLASS REPLACEMENT**

Your F33-3 stove is supplied with high temperature, 5 mm Neoceram silica coated ceramic glass that will withstand the highest heat that your unit will produce. In the event that you break your glass by impact, purchase your replacement glass from an authorized Regency<sup>®</sup> dealer only, and follow our step-by-step instructions for replacement.

- 1) Allow the stove to cool before removing or replacing glass.
- 2) To remove the door from the stove remove the securing screw located between the ashlip and the door, then unfasten the latch.
- 3) Remove gold hinge caps from door.
- 4) Lift door off hinge and lay door on a soft, flat surface.

- 5) Remove the screws in the glass retainer clips and remove the glass retainer rod. Remove any remaining pieces of glass and ensure that the door is free of debris. Use caution when removing broken glass to avoid injury.
- 6) Install the door screen (Australia only).
- 7) Install the replacement glass. When placing the replacement glass in the door, make sure that the glass gasketing will properly seal your unit.
- 8) Put glass in place and then position glass retainer rod.
- Note: Do not use substitute materials. If your glass does break, do not continue to use your unit until it has been replaced.
- 9) Position the glass retainer clips and door securing bracket. Secure the glass retaining screws but do not overtighten as this may cause the glass to break after the unit heats up.
- 10) Tighten all screws evenly. Do not overtighten as this may cause breakage.
- 11) Slip door over hinge pins and put hinge caps back onto door. Latch door securely using the handle and secure the security bracket with the screw.



NOTE: Door Screen only in Australia.

### **AERATION ADJUSTMENT**

The burner aeration is factory set. Adjustment may be needed due to the local gas supply or altitude. As a general rule if the flame is too yellow open up the air shutter, if it is too blue close the air shutter.

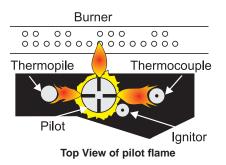
NG 11 mm LPG wide open

Note: This adjustment only to be made by an authorised person.

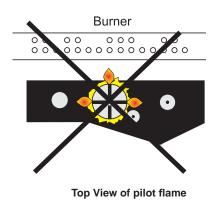
### **PILOT ADJUSTMENT**

Periodically check the pilot flames. Correct flame pattern has three strong blue flames: 1 flowing around the thermopile, 1 around the thermocouple and 1 flowing across the burner (it does not have to be touching the burner).

*Note:* If you have an incorrect flame pattern, contact your Regency<sup>®</sup> dealer for further instructions.



Incorrect flame pattern will have small, probably yellow flames, not coming into proper contact with the rear burner or thermopile or thermocouple.

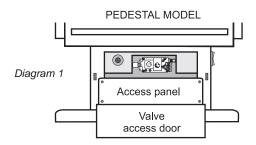


## THERMOPILE/THERMOCOUPLE REPLACEMENT

- Loosen the thermocouple or thermopile with a 9mm spanner at bracket.
- 2) Disconnect thermocouple by loosening nut from the valve with a 9mm spanner. Disconnect thermopile by loosening 2 screws marked TP on the valve.
- Drop the thermocouple or thermopile down from the bracket and pull it out of the unit.
- 4) Reinstall the new ones in reverse order.

### **REMOVING VALVE ASSEMBLY**

- 1) Shut off gas supply.
- 2) If optional fan is installed, disconnect power source to stove.
- 3) Remove access panel.
  a) Front panel on pedestal model. See diagram 1.
  b) Panel from bottom of leg shield. See diagram 2.
- Note: Access panel only has to be loosened to be taken out.



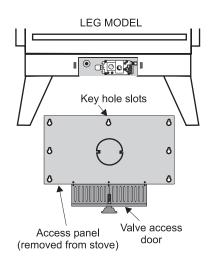


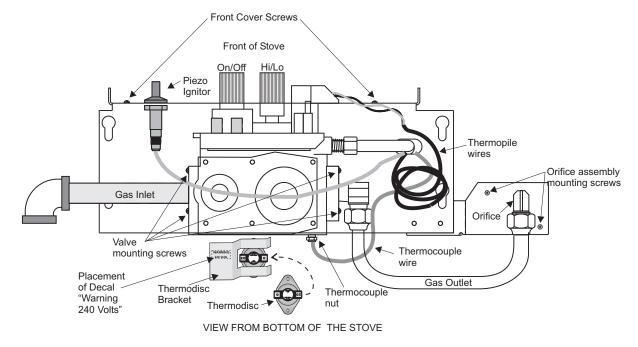
Diagram 2

# MAINTENANCE

- 4) Disconnect gas line to stove.
- 5) Disconnect 3/8" NPT pipe from 90° elbow on valve.
- 6) Disconnect the two (2) switch wires from valve.
- 7) Remove two (2) orifice bracket screws inside firebox.
- Remove thermodisc to bracket by removing three (3) phillips head M5 screws.
- 9) Remove front cover with Piezo Igniter by removing two (2) sheet metal screws.
- 10) Loosen four (4) phillips head M5 valve mounting screws from underside of firebox. Push valve assembly forward on the teardrop slots and drop down.
- 11) Disconnect Piezo wire.

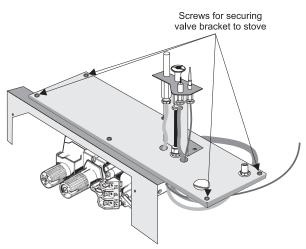
#### To remove valve from valve assembly, continue.

- 12) Remove two (2) thermopile wires.
- 13) Remove thermocouple with a 9 mm (metric) spanner.
- 14) Remove pilot nut with an 11 mm spanner.
- 15) Remove valve to orifice nut with a 13/16" spanner.
- 16) Remove inlet pipe with pipe spanner. Note orientation of 90° elbow.
- 17) Remove two (2) phillips head M5 screws on each side of the valve.
- Remove valve and remove gas out 90° brass fitting. Note orientation of fitting.



# **INSTALLING VALVE ASSEMBLY**

- To install a new valve assembly, reverse instructions for removing valve. See assembly steps 1-11.
- Check for leaks and manifold pressure. See Gas Pressure Test instructions.
- **3)** To reinstall valve, reverse instructions for removing valve assembly, steps 12-18.



# MAINTENANCE

### FAN REPLACEMENT

For Leg Unit: Remove 7 screws, remove bottom access panel and replace fan assembly.

- 1) Disconnect power to fan.
- 2) Open pedestal door and remove door cover plate by removing 4 screws. See diagram 1.

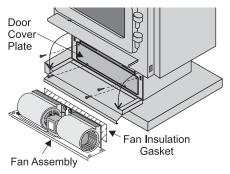


Diagram 1

Ground lug Star washer Nut Lockwasher Nut Star washer Fan wires #8 Ground Lug (mobile home approved) Power Fan ground cord ground wire

Diagram 2: Ground Lug

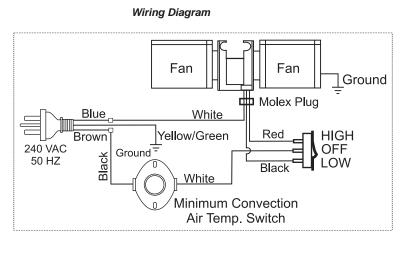
6) Disconnect the 2 ground wires (green and yellow/green striped) to the ground lug as per diagram 2.

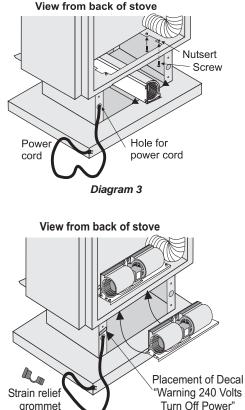
> Note: The #8 ground lug is a dedicated ground for mobile home use only.

- 3) Remove valve cover plate by removing 2 screws.
- 4) Disconnect the molex plug (from inside the stove).

#### Note: The #8 ground lug is a dedicated ground for mobile home use only.

5) Loosen the four 8-32 x 1/2 screws provided into the nutserts as shown in diagram 3. NOTE: Make sure the fan is supported as it may fall when the 4 screws are loosened.





grommet

#### Regency<sup>®</sup> F33-3 Freestanding Gas Stove

## TROUBLESHOOTING THE GAS CONTROL SYSTEM

Note: Before troubleshooting the gas control system, be sure external gas shut off is in the "on" position.

WARNING: BEFORE DOING ANY GAS CONTROL SERVICE WORK, REMOVE THE GLASS FRONT.

| TROUBLESHOOTING GUIDE  |   |   |  |  |  |  |
|--|---|---|--|--|--|--|
| PROBLEM  | POSSIBLE<br>PROBLEM CAUSES CORRECTIVE ACTION  |   |  |  |  |  |
| Spark igniter will not<br>light pilot.   | Piezo wire loose<br>Defective Piezo igniter.<br>Piezo wire grounding out.<br>Electrode is grounding out<br>and/or wrong location.   | <ul> <li>Check for spark at electrode and pilot. If no spark, disconnect wire at electrode and put wire to ground and try igniter again. If still no spark follow Piezo wire to Piezo igniter to see where grounding may be occurring.</li> <li>Bend electrode into pilot so gas may be able to contact spark.</li> </ul>   |  |  |  |  |
| Pilot will not stay lit<br>after carefully fol-<br>lowing lighting in-<br>structions.  | Defective thermopile.<br>Defective thermocouple.<br>Thermopile/thermocouple<br>grounding out.<br>Loose thermopile leads.<br>TP-THTP on valve.<br>Defective automatic gas<br>valve.                      | <ul> <li>Check pilot flame, must impinge on thermopile and thermocouple.</li> <li>Clean and/or adjust pilot so pilot is enveloped around thermopile<br/>and thermocouple.</li> <li>Be sure wire connections at gas valve terminals are tight and ther-<br/>mopile and thermocouple are fully inserted into pilot bracket.</li> <li>One of the switch wires may be grounded. May be grounded to gas<br/>appliance or gas supply.</li> <li>Check thermopile with millivolt meter. Take reading at thermopile<br/>terminals of valve TP-TPTH. Should read 250 millivolts minimum<br/>while holding valve knob in pilot position with pilot on and wall<br/>switch/two way switch off.</li> <li>Replace if lower than specified minimum.</li> <li>Turn valve knob to on including pilot. Take reading at TP-TPTH with<br/>on/off switch in the on position. Reading should be 100mv or greater.<br/>If reading is okay and pilot does not hold, replace gas valve.</li> </ul> |  |  |  |  |
| Pilot burning, no gas<br>to burner.<br>Valve knob is on.<br>Wall switch is on.   | loose.  | <ul> <li>Check two way switch/wall switch for proper connections. Jumper wire across terminals at two way switch/wall switch. If burner comes on, replace switch.</li> <li>If okay, jumper wire at valve at TH-THTP. If unit turns on, replace wires and/or check where loose wires are.</li> </ul>   |  |  |  |  |
| Frequent pilot out-<br>age problems.   | Pilot flame may be too low<br>or blowing high causing the<br>pilot safety to drop out.<br>Two way switch wires may<br>be grounding out.<br>Thermopile and/or thermo-<br>couple may be grounding<br>out. | <ul> <li>Clean and/or adjust pilot for maximum flame impingement on thermopile and/or thermocouple.</li> <li>Trace wires from valve to two way switch/wall switch for possible grounding against gas appliance and/or gas supply.</li> <li>Trace thermopile wires from valve to thermopile for possible grounding against gas appliance and/or gas valve.</li> <li>Follow same steps for thermocouple.</li> </ul>   |  |  |  |  |
| Note: For service technicians only. See the Regency <sup>®</sup> Troubleshooting Guide for more detailed information.<br>(Troubleshooting Regency <sup>®</sup> Gas Products) |   |   |  |  |  |  |

#### ABNORMAL OPERATION

If the main burner does not light but pilot stays on shut down heater and contact your dealer If excessive carbon on logs or glass contact your dealer

### MAIN ASSEMBLY

|   | Part #   | Description  |            | Part #  | Description  |
|---|--|--|------------|---|--|
| 1)<br>2)  | 460-532<br>850-141<br>850-142<br>850-143<br>850-144                                      | Door Screen (Aust. only)<br>Small Door - Black<br>Small Door - Gold<br>Small Door - Nickel Accent<br>Small Door - Gold Accent  | 20)<br>21) | 490-918<br>910-155/P<br>910-142<br>910-866<br>910-716 | Packaged Fan Assembly<br>Fan/Blower Motor - 240V<br>Thermodisc - Fan Auto ON/OFF<br>Wire Harness (stove connection end)<br>Wire Harness (fan connection end) |
| 3)<br>4)<br>5)<br>6)<br>7)  | 846-302<br>936-243<br>846-920<br>904-115<br>948-170/P                                    | Small Glass<br>7/8" Glass Gasket<br>Glass Retainer Clips<br>Screw 1/4 - 20 x 3/8"<br>Small Glass Retainer  | 30)<br>41) | 910-250<br>460-006<br>918-532                         | Spill Switch<br>Rear Panel<br>Manual   |
| 9)<br>10)<br>11)<br>12)<br>13)<br>14)<br>15)<br>16)<br>17)<br>19) | 846-973<br>910-714<br>910-006<br>846-570<br>846-918<br>*<br>*<br>*<br>471-031<br>948-101 | Door Handle/Latch Assembly<br>Power Cord (240 V)<br>Terminal Block<br>7/8" Door Gasket Repair Kit<br>Hinge Cap - Gold Plated (2/set)<br>Screw #10 - 24 x 3/4" Pan Head<br>Washer 1/4" split lock<br>Screw #10 - 24 x 1/2 Pan Head<br>Door Retainer Clip<br>Spring Handle - Large | *Not       | available as a  | replacement part.  |
| 19  |  |  |            | 58  | MAIN ASSEMBLY  |

# **BURNER & LOG ASSEMBLY**

| BURNER & LOG ASSEMBLY    |  |   |               |                                 |   |   |
|--------------------------|--|---|---------------|---------------------------------|---|---|
|                          | Part #   | Description   |               |                                 | Part #  | Description   |
| 52)<br>53)<br>54)<br>63) | 910-190<br>490-061<br>908-672<br>462-560/P<br>462-561/P<br>910-478 | Piezo Ignitor & Nut<br>Control Panel<br>Control Panel Decal<br>Complete Valve Assy-SIT (<br>Complete Valve Assy-SIT (<br>Valve SIT - NG/LPG |               | 75)<br>79)<br>80)<br>81)<br>82) | 490-068<br>460-011<br>490-932<br>*<br>*<br>*<br>902-151 | Rear Log Deflector Top - LPG<br>Rear Burner Deflector-Back (NG)<br>Complete Log Set<br>Front Log<br>Rear Log<br>Top Log (each)<br>Ember |
| 66)<br>67)               | 910-034<br>910-035<br>904-604                                      | Pilot Assembly 3-flame SI<br>Pilot Assembly 3-flame SI<br>Orifice #36 (NG)  | T NG<br>T LPG | 90)<br>91)                      | 902-153<br>910-386<br>910-341                           | Rock Wool<br>Thermocouple<br>Thermopile   |
| 68)                      | 904-390<br>948-294   | Orifice #52 (LPG)<br>Burner - NG  |               | 93)                             | 904-537   | 3/8 x 12" Black Mall Nipple   |
| 69)<br>70)<br>71)<br>72) | 948-279<br>*<br>*<br>490-023                                       | Burner - LPG<br>Complete Burner Tray Assy<br>Complete Burner Tray<br>Assy-SIT-LPG<br>Front Log Deflector<br>- NG/LPG                        | y-SIT-NG      | *Not a                          | vallable as a   | a replacement part.   |
|                          |  |   | 72            | DEFLEC<br>LOG SUI<br>FOR PRO    | PPORTS  |   |
|                          |  |   | 68            |                                 | -75   | 82  |
|                          |  |   |               |                                 | 71  | 72<br>69<br>79  |
|                          |  |   |               |                                 |   |   |
|                          |  |   |               | 91```\                          | '   | 70  |
|                          |  |   | 66            |                                 |   | 93<br>93<br>67<br>67<br>67<br>63<br>54 53   |
|                          |  |   |               |                                 |   |   |

PILOT ASSEMBLY DETAILS

### **PEDESTAL & LEG ASSEMBLY**

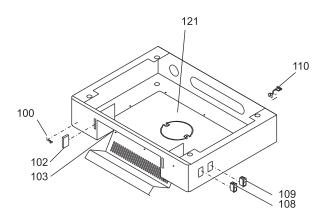
#### Part # Description

| Bottom Shield & Leg Option |         |                              |  |  |
|----------------------------|---------|------------------------------|--|--|
| 100)                       | 948-216 | Logo Plate - Regency®        |  |  |
| 102)                       | 904-257 | Magnetic Catch - Large       |  |  |
| 103)                       | *       | 11" Pedestal Hinge           |  |  |
| 108)                       | 910-246 | Burner ON/OFF Switch         |  |  |
| 109)                       | 910-140 | Fan Hi/Off/Low Switch        |  |  |
| 110)                       | *       | Strain Relief for power cord |  |  |
| 121)                       | *       | Access Panel                 |  |  |
|                            |         |                              |  |  |
| 140)                       | 850-127 | Cast Legs - Gold             |  |  |
|                            | 850-126 | Cast Legs - Black            |  |  |
|                            | 850-128 | Cast Legs - Brush Nickel     |  |  |
| 142)                       | 850-125 | Steel Legs                   |  |  |

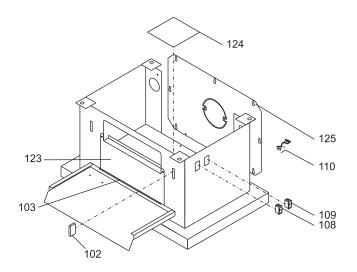
#### Part # Description

| Pedestal Assembly |          |                              |  |
|-------------------|----------|------------------------------|--|
|                   | 490-926  | Complete Pedestal            |  |
| 100)              | 948-216  | Logo Plate - Regency®        |  |
| 102)              | 904-257  | Magnetic Catch - Large       |  |
| 103)              | *        | 11" Pedestal Hinge           |  |
| 108)              | 910-246  | Burner ON/OFF Switch         |  |
| 109)              | 910-140  | Fan Hi/Off/Low Switch        |  |
| 110)              | *        | Strain Relief for power cord |  |
| 123)              | *        | Pedestal Blanking Plate      |  |
| 124)              | 820-058F | Pedestal Cover               |  |
| 125)              | *        | Rear Cover Plate             |  |

\*Not available as a replacement part.



FLOOR SHIELD (OPTIONAL)



PEDESTAL (OPTIONAL)



LEGS (OPTIONAL)

# NOTES

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Regency<sup>®</sup> Fireplace Products are designed with reliability and simplicity in mind. In addition, our internal Quality Assurance Team carefully inspects each unit thoroughly before it leaves our door. Regency<sup>®</sup> Fireplace Products is pleased to extend this limited lifetime warranty to the original purchaser of a Regency<sup>®</sup> Product.

#### The Warranty: Lifetime

Covered under the agreement are the following components:

Combustion chamber, heat exchanger, burner tubes, logs, embers, glass (thermal breakage) and all gold plating (against defective manufacture).

The above will be covered for parts and labour for the first five years and parts only thereafter.

Electrical components such as fans, switches, wiring, thermodiscs, remote control, thermopiles, thermocouples and gas valves are covered for one year from the date of purchase.

#### **Conditions:**

All installations must be performed by an authorised gas fitter and installed according to all applicable local and national codes. Also, all service work must be carried out by an authorised gas service person. It is the responsibility of the installer to ensure that the appliance is firing as per rating plate. Any part or parts of this unit which in our judgement show evidence of such defect will be repaired or replaced at Regency<sup>®</sup>'s option, through an accredited distributor or agent provided that the defective part be returned to the distributor or agent **Transportation Prepaid**, if requested. In areas where there is not an approved service agent or the closest approved service agent is situated more than thirty (30) kilometres from the installation, Air Group Australia are not obliged to arrange warranty repairs and travel and/or additional labour charges will apply.

#### Exclusions:

This limited Lifetime Warranty does not extend to or include paint, door or glass gasketing or trim. It does not cover installation and operational related problems such as over-firing, downdrafts or spillage caused by environmental conditions, nearby trees, buildings, hilltops, mountains, inadequate flueing or ventilation, excessive offsets, negative air pressures caused by insufficient make up air, mechanical systems such as furnaces, fans, clothes dryers etc.

The warranty does not extend to any part or parts which show evidence of misuse or abuse, neglect, accident or lack of maintenance.

Products made by other manufacturers and used in conjunction with the operation of this appliance without authorization from Regency<sup>®</sup>, may nullify your warranty on this product.

Regency<sup>®</sup> Fireplace Products., shall in no event be liable for any special, indirect consequential damages of any nature whatsoever which are in excess of the original purchase price of the product. Any alteration to the unit which causes sooting or carboning that results in damage to the exterior facia is not the responsibility of Regency<sup>®</sup> Fireplace Products.

#### General:

It is essential that all submitted claims provide all of the necessary information including purchase date, serial #, type of unit and part or parts requested.

#### DISTRIBUTORS:

Air Group Australia 28-30 Division St. Welshpool WA 6106 08 9350 2200

Western Australia

Fireplace Products Australia PTY. Ltd. 1-3 Conquest Way Hallam, VIC 3803 03 9799 7277

**Eastern Australia** 

#### NOTE: PLEASE RETAIN YOUR INVOICE AS PROOF OF PURCHASE FOR WARRANTY VERIFICATION

#### INCORRECT INSTALLATION OR GAS PRESSURE SETTINGS ARE NOT COVERED BY WARRANTY

#### A SERVICE OR CALLOUT FEE WILL BE CHARGED IN THESE CIRCUMSTANCES.

# Register your Regency<sup>®</sup> warranty online www.regency-fire.com.au



# Reasons to register your product online today!

- View and modify a list of all your registered products.
- Request automatic email notification of new product updates.
- Stay informed about the current promotions, events, and special offers on related products.
- Help assure you get the most out of your warranty.
- Eliminate confusion and frustration if warranty\*\* service is required in the future.

\*\* Proof of purchase required at time of warranty request.

| Installer: Please complete the following information |   |
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| Dealer Name & Address:                               | - |
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|  | - |
| Installer:   |   |
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| Phone #:   | _ |
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| Date Installed:                                      | - |
| Serial No.:  |   |
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